

## GRIEVANCE REDRESSAL MECHANISM

### Escalation Matrix:

| Details of                       | Contact Person     | Address                                                                                                         | Contact No.  | Email Id                                                                           |
|----------------------------------|--------------------|-----------------------------------------------------------------------------------------------------------------|--------------|------------------------------------------------------------------------------------|
| Customer care                    | Ms. Mamta Trivedi  | 201, Mangalam Arcade,<br>Above Venus Book Centre,<br>Dharampeth Extn. Nagpur -<br>440010,<br>Maharashtra, India | 0712 6604250 | mamtatrivedi@badjategroup.com                                                      |
| Head of Customer Care            | Ms. Anita Gwalani  | 201, Mangalam Arcade,<br>Above Venus Book Centre,<br>Dharampeth Extn. Nagpur -<br>440010,<br>Maharashtra, India | 0712 6604230 | anitagwalani@badjategroup.com                                                      |
| Compliance Officer               | Mr. Tushar Badjate | 201, Mangalam Arcade,<br>Above Venus Book Centre,<br>Dharampeth Extn. Nagpur -<br>440010,<br>Maharashtra, India | 0712 6604214 | <a href="mailto:tusharbadjate@badjategroup.com">tusharbadjate@badjategroup.com</a> |
| Chief Executive Officer<br>(CEO) | Mr. Anuj Badjate   | 201, Mangalam Arcade,<br>Above Venus Book Centre,<br>Dharampeth Extn. Nagpur -<br>440010,<br>Maharashtra, India | 0712 6604219 | anujbadjate@badjategroup.com                                                       |

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at <https://scores.gov.in/scores/Welcome.html> or Exchange at <https://bse.rs.bseindia.com/ecomplaint/frmlInvestorHome.aspx> (BSE) or <https://investorhelpline.nseindia.com/NICEPLUS/> (NSE)

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchangeportal.